



Obligatory

Dealer details

Company name	
E-mail address	
Account number	68692
Date	
Your reference	

Return address

Company name	
Contact person	
Address line 1	
Address line 2	
Address line 3	
Tel- / Fax Number	

Product data (Please don't send any batteries)

Type / model product	
Serial number	
Purchase date	

Define defect

Proceed with (Please choose one option)

- Repair within warranty; include proof of purchase*1
- Repair without quote; if the repair price is lower than 50% of a new (substitute) product. With a maximum of £ 125,-*2
- Any repair above 50% of the value of a new (substitute) or £ 150,- will be quoted first. Inspection costs of £10 (incl. VAT), will not be charged if the product is repaired.
- Quote first – Inspection cost are always £ 10,- (incl. VAT)
- You will receive a quote stating repair and inspection costs. The repair will be executed after your approval. The inspection costs will always be charged.

Optional

End user details

Name	
Address line 1	
Address line 2	
Address line 3	
Telephone number	
E-mail address	

Signature contact person

Signature end user

Remarks

- Proceedings
 - Please fax or e-mail this form to Gallagher Europe.
 - Enclose this form together with the customer's receipt and with the product being sent for repair.
 - Maximum of 1 product per repair form.
- We advise products with a purchase value below £ 125, not to be send for repair if outside the warranty period. Due to the costs of a quote, repair and/or return.

Additional costs

Pickup service	£ 7,50 incl. VAT*3
Return shipment	£ 7,50 incl. VAT*3

E-mail: info.uk@gallaghereurope.com

Faxnummer: 024 76 461 464

*1 Warranty is only applicable when the warranty conditions of Gallagher Europe are being met. If the product is within warranty, a copy of the purchase or repair invoice must be enclosed.
 *2 Corresponded repair costs are including shipping costs and VAT.
 *3 Shipping costs of a warranty repaired item will not be charged.

